

Curriculum Vital – Arron Knox

Objective:

Learn, Dream & Create.

Experience:

2006 to present: Self Employed

Since the beginning of 2006 I have worked as a contractor for various companies. Most of this work has been as a Knowledge Worker for two dynamic enterprises, one is the *Accelerated Solutions Environment* at *Capgemini* and the other is *the difference*. Both of these companies facilitate one to three day events with 40 to 70 key people from large corporations. The goal is to help them accelerate major decisions for complex problems that could otherwise take up to a year to solve internally. The scope is different for every event and could include something like developing a new product or service, restructuring of systems and process flows, business culture or leadership sessions, training and information exploration, company mergers and joint ventures, basically anything with a high level of complexity.

My role (as Knowledge Worker) varies from event to event can include, but is not limited to, building a website of the event, producing executive summaries of the event, taking ambient and action photos, capturing the participants work (both photo and written), real-time graphic facilitation (live scribing of conversations on whiteboards), choosing and playing music, oral and written facilitation, facilitation of participant work groups, setting up and maintaining computers, printers and networks, setting up and maintaining AV equipment, video capture, setting up and maintaining working environments and cleaning up after lunch. A Knowledge Worker is a jack of all trades, and a master of all trades.

Some of the companies I have worked with as a Knowledge Worker include *Westpac, The Commonwealth Bank, National Australia Bank, Optus, NRMA, IAG, The Department of Defense, Centrelink, The Australian Taxation Office, The Australian Valuation Office, Sydney Water, Uecomm, Superpartners, Energy Australia, Railcorp, Stockland, Fosters', The Victorian Government, Woolworths, The Australian Rugby Union Commission* and *Samsung* (at their offices in Seoul). I also worked pro-bono with a small team facilitating a work stream at Kevin Rudd's *Australia 2020 Summit*.

My other contract work is for my own clients and mostly done from home, projects such as websites, flash headers and animations. Recently I have been working with my brother to establish a Pty Ltd company called Noble Works Australia, we provide ad-hoc workers to different building companies across Sydney.

¹ | Arron Knox – 0400 371 225 – arron@nobleworks.com.au

Oct 2001–2002: Various underpaid and voluntary jobs

During this period I undertook various unpaid projects including designing a website for my parents business, Desktop Publishing for a Friend, and designing my own animations and images. I have also picked up the occasional day's work labouring with my brother or flat mates.

Mar 2000 – Oct 2001: Fire Service Technician

Mercury Engineering Fire Services (Division of TYCO Australia Pty Ltd)

Office Contact: 9838 8555 or

Michael Zammit: NSW Service Manager - 0419 480 830

Ward Jones: Manager, Service Division - 0413 001 297

Ron McFarlane: Supervisor - 0401 994 249

Whilst with Mercury Engineering I was involved in the inspection and testing of all types of portable Fire Equipment, (including Fire Extinguishers, Fire Hose Reels, and Fire Hydrants), in accordance with Australian Standard 1851, to ensure client safety. In doing this I would address different clients in regards to their fire equipment status and advising them of any necessary changes to take place or equipment that needed to be purchased or repaired, this in turn increasing sale. I also documented new and existing sites for reference on and between the next service, making it easier for clients, office staff and myself to interpret site data. I would prioritise my own monthly work runs taking pressure off supervisors and management. I was also required to demonstrate careful and responsible action of the company vehicle and phone, all this while working unsupervised.

1999: Professional Musician

Played Bass Guitar in Coffs Harbour Band *Lungbutter* after finishing University.

Supported various local and international acts such as *Guttermouth*, *Frenzel Rhomb*, *Toe to Toe*, *Headlifter*, and *Something For Kate*.

Jan 1998 – Feb 1998: Pizza Delivery

Eagle Boys - Coffs Harbour

Contact: Mark Hobson - (02) 66492921 or 66492784

Delivered pizza in the Coffs Harbour area during my University holidays.

Education:

2005

Diploma in Digital Media, TAFE NSW, Crows Nest Campus

2004

Certificate IV in Digital Media, TAFE NSW, Hornsby Campus

2003

Certificate II in Information Technology, TAFE NSW, Petersham Campus

1996 – 1998

Bachelor of Business, Majoring in Marketing and Management, Griffith University, Gold Coast

1990 – 1995

Higher School Certificate, John Paul College - Coffs Harbour

Skills Summary

I have a proven history of working efficiently in both a team environment and on my own. I am a fast learner. I have the ability to stay organised and focused on the job at hand. I can work to deadlines and under pressure, in fact, I thrive under pressure. I enjoy a challenge and am easily bored. I have excellent communication skills, written, oral and graphical. I think creatively and am open to the ideas of others.

Computer Skills

Software used: 3DS Max, Flash, Photoshop, Illustrator, Dreamweaver, Premiere, Apophysis, Word, Excel, Powerpoint, HTML & CSS

Knowledge of: After Effects, Combustion, Lightroom, Encore, Audition, Image Ready, Fireworks, Director, Lightwave

I have over 15 years experience with computers. I am experienced using both PC and Mac based systems, I can install software and operating systems, hardware and drivers including hard drives, expansion cards etc, also I have an excellent knowledge of small networks and networking principles.

Degree Experience/Qualifications

Being degree qualified in marketing and management I have a wide scope in many marketing and managerial theories and practices. I have, both individually and in a team environment, undertaken many different projects at university. These have involved market research projects (for Mercure Hotel Gold Coast), marketing programs, compiling business plans (one a music shop, the other a prestige auto import company) advertising and promotion (integrated marketing communications plan for an organ donation business), customer service approaches, telemarketing (Mercure Hotel's), event management proposals (for a music festival), and various other assignments (organisational theory, international business etc.).

Other Interests

- Overly obsessive console gamer
- Pop Culture (including comics, graphic novels, movies and the like)
- Playing and listening to music
- Collecting comics, art, prints
- Good humour
- My dog

References

Ainsley Gould
Solution Designer for *Capgemini*
0434 606 089

Dean Pribetic
Solution Designer for *the difference*
0412 332 622

Gavin Blake
Knowledge Worker, Graphic Designer
0405 336 260

Steve Keast
Knowledge Worker, Cartoonist, Signwriter
0414 660 451